Citizens and the Parliament: Trust, Interaction and Transparency during martial law
Detailed Methodology

- The survey was conducted by Info Sapiens on behalf of the Center for Insights in Survey Research of the International Republican Institute (IRI) in collaboration with Internews Ukraine within the scope of the USAID RANG program.
- The survey was conducted across Ukraine between October 6 to 22, 2022 through computer assisted telephone interviews (CATI) using a random sample of mobile phone numbers.
- The total sample of 1,609 respondents was comprised of Ukrainian residents aged 18+ and eligible to vote. The surveyed sample is representative of the population of Ukraine in terms of gender, age and settlement size according to State Statistics Service of Ukraine data as of January 1, 2022. The sample does not include residents of the occupied territories, where Ukrainian mobile operators do not provide mobile connections, as well as Ukrainians who have moved abroad.
- The theoretical margin of error does not exceed 2.4%.
- Response rate is 8%.
- Charts and graphs may not add up to 100 percent due to rounding.
- Cited bases are weighted.
## Geographical Key

<table>
<thead>
<tr>
<th>Region</th>
<th>List of oblasts</th>
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</thead>
<tbody>
<tr>
<td>West</td>
<td>Volyn, Zakarpattia, Ivano-Frankivsk, Lviv, Rivne, Ternopil, Chernivtsi</td>
</tr>
<tr>
<td>North</td>
<td>Zhytomyr, Kyiv, Sumy, Chernihiv</td>
</tr>
<tr>
<td>Center</td>
<td>Vinnytsia, Dnipro, Kropyvnytskyi, Poltava, Khmelnytskyi, Cherkasy</td>
</tr>
<tr>
<td>South</td>
<td>Zaporizhia, Mykolaiv, Odesa, Kherson</td>
</tr>
<tr>
<td>East</td>
<td>Donetsk, Luhansk, Kharkiv</td>
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<tr>
<td>Kyiv</td>
<td></td>
</tr>
</tbody>
</table>
Parliament Activities and Experience of Interaction

The majority (69%) of Ukrainians reported that they know at least "something" about the Verkhovna Rada (VR), and only 7% stated that they know "nothing." The share of those who know either a "great deal" or at least "something" about the VR is the highest in Kyiv (83%) and is significantly lower in the South (62%) and in the East (64%).

56% of Ukrainians either "rather" or "completely" trust the Verkhovna Rada as an institution. This level of trust is much higher among Ukrainian youth ages 18-24 (89%). This age demographic also views the VR favorably as a transparent institution, with 70% agreeing that VR processes are either "completely" or "rather" transparent, compared to 40% across the general population.

Over half of Ukrainian citizens (52%) consider "drafting and consecutive adoption of legislation" to be the among main function of the VR. Other functions that were mentioned included "bearing responsibility for the citizens' well-being" (7%), "representation of voters' interests" (6%), "assistance in the national defense" (4%) and "general state governance" (4%). 17% were not able to name the functions of the VR.

Regarding the main issues to focus on during martial law, respondents mostly mentioned "assistance to vulnerable groups" (59%) and "control over the spending of budget funds" (51%).

Main sources of information about the activity of the VR are "social media" (65%) and "central TV channels" (54%).
Parliament Activities and Experience of Interaction (2)

Ukrainian adults reflected low awareness levels across the listed VR-operated communication platforms, with less than half of respondents possessing the necessary awareness to even answer if the coverage for each platform was sufficient (with the only exception of the Rada TV channel, for which 52% provided an answer). Among those who are aware of each platform, over 50% of Ukrainians stated that the information on the platform is sufficient (with scores of 4 or 5 on the scale from 1 to 5), other than Twitter. Among those who are aware of VR’s Twitter account, 27% consider the coverage to be insufficient (scores 1 and 2) and only 44% state that the coverage was properly sufficient (scores 4 and 5).

64% of all respondents stated that the information about the VR's activity is understandable. This share is smaller (51%) among respondents aged 65+ with 10% stating the information is not understandable at all.

Across the list of digital services provided by the VR, “Electronic Petitions” is both the most known (54% awareness) and most used (24% have used it). While the services “Public Discussion of Bills” and “Citizens Electronic Cabinet” reflected lower awareness (33% and 20% respectively) and usage (3% each) levels, they possess significant potential to become more widely known, with 22% and 24% of respondents respectively reporting that they did not know of these services but plan to use them in the future.
Activities of Members of Parliament in the District and Experience of Interaction

Only 39% of Ukrainians knew the name of the People’s Deputy elected in their constituency. Awareness levels are higher in villages (46%) and smaller towns with less than 50,000 residents (43%) and are the lowest in big cities (26%). This is compared to only 9% of IDPs who knew the name of their People's Deputy. 33% knew the location of their Deputy’s reception office; 12% knew the names of the assistants to their MP; and 37% knew what faction their MP works within.

Internally displaced respondents were significantly less able to identify the name of the People’s Deputy elected in the constituency of their residence after displacement – 9% knew their name and reception office location; 3% were aware of the names of the assistants to the MP; and 6% knew which faction the MP works within.

The main sources of information about MP-level activities are social media (50%) and central TV channels (45%). Compared to the sources of information concerning VR-level activities, social media channels were more popular among younger audiences while TV channels were more often mentioned by Ukrainians aged 65+. 16% stated that they do not use any listed sources to learn about the activities of their Members of Parliament (compared to 5% in the case of VR activities).

About half (52%) of Ukrainians stated that the MPs elected in their districts do not inform the people sufficiently of their activities, with 36% believing that the information is not sufficient and not understandable. The share of those who find the information insufficient and not understandable is higher among those aged 45 and older, while younger people largely find the information either "sufficient" or "insufficient but understandable".

Half of internally displaced respondents were not able to answer if the information about the MP’s activity is sufficient and understandable due to low levels of overall awareness, with 24% finding the information as insufficient and not fully understandable.
Almost half (48%) of Ukrainians viewed “securing interests of the district” among the most important priority for MPs to focus on. “Meeting with voters,” “controlling governmental agencies” and “drafting legislation” were mentioned by about one-third of respondents respectively.

According to respondents, the most important aspects to consider when electing a Deputy were their honesty and ability to keep promises (27%), their personal characteristics (21%) and willingness to secure the interests of the people and hear their needs (20%). A candidate’s platform and their previous political experience are be slightly more important for younger respondents (ages 18-34).

Only 5% of all respondents stated that they’re aware of their MP’s legislative initiatives – with only 2% awareness levels among internally displaced respondents.

Additionally, out of the 12% of Ukrainians who contacted a MP, 82% reached out to an MP to resolve an issue. Only 14% of those who contacted an MP did it after the implementation of martial law.

Since Russia's full-scale invasion the need for engagement with the MP stayed the same for most of citizens (75%) compared to pre-war contexts. However, 8% stated that such need increased (11% among IDP respondents).

Personal meetings, social media messaging and meetings with other voters were rated as the most convenient ways of communication with a MP.

The majority of the Ukrainians (88%) stated that MP communication with constituents is an obligatory and necessary element of their work; only 42% reported that such regular engagement is present in their district.

The staff of the MP (55%), the MP’s themselves (39%) and local authorities (30%) are most often seen as responsible for establishing effective relationships between the community and VR deputies.
Activities of People’s Deputies of Ukraine and Local branches of Parties

35% of Ukrainian citizens were aware of which parties have offices in their settlement. Only 10% have contacted a political party with a question or a problem. 36% of inquiries were resolved completely while 28% were resolved partially.

MP’s party affiliation was "very" or "somewhat" important for 54%. Among residents of Kyiv and the Western parts of Ukraine, party affiliation was more important (70% and 60% respectively).

To resolve an issue, 27% of Ukrainians would either "rather" or "only contact" a local office of a political party, 18% would consider going to both an MP and a political party, and 22% would either "rather" or "only" turn to a Member of Parliament.
Part I. Parliamentary Activities and Experiences of Interaction
Q1. What is your level of knowledge of the Verkhovna Rada?

- Know a great deal about the Verkhovna Rada: 17%
- Know something about the Verkhovna Rada: 52%
- Know little about the Verkhovna Rada: 22%
- Know nothing about the Verkhovna Rada: 7%
- Difficult to answer/No answer: 2%
**Q1. What is your level of knowledge of the Verkhovna Rada?**

<table>
<thead>
<tr>
<th>Region</th>
<th>Know a great deal about the Verkhovna Rada</th>
<th>Know something about the Verkhovna Rada</th>
<th>Know little about the Verkhovna Rada</th>
<th>Know nothing about the Verkhovna Rada</th>
<th>Difficult to answer/No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kyiv (n=126)</td>
<td>31%</td>
<td>52%</td>
<td>12%</td>
<td>3%</td>
<td>2%</td>
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<tr>
<td>West (n=384)</td>
<td>19%</td>
<td>52%</td>
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<tr>
<td>Center (n=404)</td>
<td>16%</td>
<td>53%</td>
<td>23%</td>
<td>7%</td>
<td>1%</td>
</tr>
<tr>
<td>East (n=215)</td>
<td>14%</td>
<td>50%</td>
<td>26%</td>
<td>8%</td>
<td>2%</td>
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<tr>
<td>South (n=264)</td>
<td>14%</td>
<td>49%</td>
<td>27%</td>
<td>8%</td>
<td>3%</td>
</tr>
<tr>
<td>North (n=215)</td>
<td>14%</td>
<td>58%</td>
<td>21%</td>
<td>6%</td>
<td>2%</td>
</tr>
<tr>
<td>18-35 (n=450)</td>
<td>19%</td>
<td>51%</td>
<td>24%</td>
<td>6%</td>
<td>0%</td>
</tr>
<tr>
<td>36-50 (n=449)</td>
<td>19%</td>
<td>54%</td>
<td>17%</td>
<td>8%</td>
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<tr>
<td>51+ (n=709)</td>
<td>14%</td>
<td>52%</td>
<td>23%</td>
<td>7%</td>
<td>4%</td>
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</tbody>
</table>

- **Gender**
  - Male: 20% 52% 17% 8% 3%
  - Female: 14% 52% 25% 7% 2%
Q2. In general, what is the level of your trust in the Verkhovna Rada of Ukraine as an institution?
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<table>
<thead>
<tr>
<th>Region</th>
<th>Completely trust</th>
<th>Rather trust</th>
<th>Rather do not trust</th>
<th>Do not trust at all</th>
<th>Difficult to answer/No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>South (n=264)</td>
<td>17%</td>
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<td>12%</td>
<td>8%</td>
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<td>9%</td>
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<td>13%</td>
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<tr>
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<td>27%</td>
<td>12%</td>
<td>9%</td>
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<tr>
<td>Male</td>
<td>12%</td>
<td>44%</td>
<td>24%</td>
<td>14%</td>
<td>6%</td>
</tr>
<tr>
<td>Female</td>
<td>13%</td>
<td>43%</td>
<td>26%</td>
<td>9%</td>
<td>9%</td>
</tr>
</tbody>
</table>
Q2. In general, what is the level of your trust in the Verkhovna Rada of Ukraine as an institution?

- Completely trust
- Rather trust
- Rather do not trust
- Do not trust at all
- Difficult to answer/No answer

**Contacted a Member of Parliament (n=199)**
- Completely trust: 8%
- Rather trust: 42%
- Rather do not trust: 27%
- Do not trust at all: 15%
- Difficult to answer/No answer: 9%

**Have not contacted the Member of Parliament (n=1398)**
- Completely trust: 13%
- Rather trust: 44%
- Rather do not trust: 25%
- Do not trust at all: 11%
- Difficult to answer/No answer: 7%

**Difficult to answer/No answer (n=13)**
- Completely trust: 23%
- Rather trust: 46%
- Rather do not trust: 15%
- Do not trust at all: 15%
- Difficult to answer/No answer: 15%
Q3. How would you evaluate the level of transparency of processes in Verkhovna Rada of Ukraine?
Q3. How would you evaluate the level of transparency of processes in Verkhovna Rada of Ukraine?
Q4. Please tell me the main functions of the Verkhovna Rada?

Up to 3 spontaneous responses permitted

<table>
<thead>
<tr>
<th>Function</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Legislative activity, drafting and adoption of legislation</td>
<td>52%</td>
</tr>
<tr>
<td>Caring for citizens, responsibility for their well-being</td>
<td>7%</td>
</tr>
<tr>
<td>Representing the interests of voters</td>
<td>6%</td>
</tr>
<tr>
<td>Assistance in the defense of the country, activity directed towards ending of the war</td>
<td>4%</td>
</tr>
<tr>
<td>State governance</td>
<td>4%</td>
</tr>
<tr>
<td>Improving the lives of citizens</td>
<td>3%</td>
</tr>
<tr>
<td>Negative opinions about VR (embezzlement, personal enrichment, lies, inactivity)</td>
<td>3%</td>
</tr>
<tr>
<td>Social welfare of the vulnerable groups</td>
<td>2%</td>
</tr>
<tr>
<td>Budget approval, distribution of finances</td>
<td>2%</td>
</tr>
<tr>
<td>Control over compliance and enforcement of laws</td>
<td>2%</td>
</tr>
<tr>
<td>Consideration of important issues, solving problems in the state</td>
<td>2%</td>
</tr>
<tr>
<td>Executive functions</td>
<td>2%</td>
</tr>
<tr>
<td>Controlling the government and other authorities</td>
<td>1%</td>
</tr>
<tr>
<td>Military planning and management</td>
<td>1%</td>
</tr>
<tr>
<td>Development of the state</td>
<td>1%</td>
</tr>
<tr>
<td>Foreign policy</td>
<td>1%</td>
</tr>
<tr>
<td>Economic regulation</td>
<td>1%</td>
</tr>
<tr>
<td>Appointment to government posts</td>
<td>1%</td>
</tr>
<tr>
<td>Setting the amount of salaries and pensions</td>
<td>1%</td>
</tr>
<tr>
<td>Fighting corruption</td>
<td>1%</td>
</tr>
<tr>
<td>Formation of other state authorities and intra-parliamentary structure</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>Other</td>
<td>2%</td>
</tr>
<tr>
<td>Difficult to answer/No answer</td>
<td>23%</td>
</tr>
</tbody>
</table>
Q5. What are the main issues that the Verkhovna Rada should focus on during martial law?

Up to 3 responses permitted

Material assistance for socially vulnerable groups like IDPs: 59%
Control over the spending of budget funds: 51%
Communication and interaction with international partners: 38%
Reconstruction projects for cities/villages/towns: 23%
Work aimed at the development of civil society/educational institutions: 14%
Communication and interaction with voters: 14%
Other: Ensuring the needs of the military, defense of the state and contributing to the end of war: 13%
Other: All of the above: 1%
Other: Fighting corruption: 1%
Other: Ensuring public safety: 1%
Other: Improving the welfare of the population: 1%
Other: Economic recovery/promotion of economic development: 1%
Other: 2%
Difficult to answer/No answer: 4%
Q6. Which of these sources do you use most often to learn about the activities of the Verkhovna Rada?

Up to 3 responses permitted

Social Media such as Facebook, Instagram, Telegram or Viber, etc. 65%
Central TV channels such as 1+1, ICTV, 24 Channel, etc. 54%
News Media Websites 21%
Radio 11%
Local TV Channels 9%
Print Media 6%
I don’t use any of these sources to learn about the activities of the Verkhovna Rada 5%
Difficult to answer/No answer 1%
Q7. In your opinion, is the Verkhovna Rada (VR) sufficiently covering its own activities through VRU communication platforms?

- RADA TV channel: 15% (5) Fully covered, 16% (4), 14% (3), 4% (2), 4% (1), 26% (Not aware), 22% (Difficult to answer/No answer)
- Telegram channel of VR: 10% (5) Fully covered, 11% (4), 7% (3), 3% (2), 2% (1), 50% (Not aware), 18% (Difficult to answer/No answer)
- YouTube channel of RADA TV Channel: 9% (5) Fully covered, 11% (4), 10% (3), 3% (2), 2% (1), 45% (Not aware), 19% (Difficult to answer/No answer)
- Web portal rada.gov.ua: 7% (5) Fully covered, 9% (4), 6% (3), 2% (2), 2% (1), 56% (Not aware), 18% (Difficult to answer/No answer)
- Facebook page of VR: 7% (5) Fully covered, 8% (4), 9% (3), 2% (2), 3% (1), 52% (Not aware), 18% (Difficult to answer/No answer)
- Instagram of VR: 5% (5) Fully covered, 6% (4), 7% (3), 2% (2), 3% (1), 58% (Not aware), 19% (Difficult to answer/No answer)
- The Voice of Ukraine newspaper: 5% (5) Fully covered, 5% (4), 5% (3), 2% (2), 2% (1), 54% (Not aware), 27% (Difficult to answer/No answer)
- Twitter of VR: 3% (5) Fully covered, 4% (4), 2% (3), 2% (2), 2% (1), 65% (Not aware), 20% (Difficult to answer/No answer)
Q7. In your opinion, is the Verkhovna Rada (VR) sufficiently covering its own activities through VR communication platforms?

Among respondents who are aware of and with an opinion on such platforms:

- Telegram channel of VR (n=521):
  - 5 - Fully covered: 29%
  - 4: 32%
  - 3: 22%
  - 2: 10%
  - 1 - Not at all sufficiently covered: 6%

- RADA TV channel (n=836):
  - 5 - Fully covered: 28%
  - 4: 30%
  - 3: 26%
  - 2: 8%
  - 1 - Not at all sufficiently covered: 8%

- The Voice of Ukraine newspaper (n=317):
  - 5 - Fully covered: 27%
  - 4: 28%
  - 3: 26%
  - 2: 10%
  - 1 - Not at all sufficiently covered: 10%

- Web portal rada.gov.ua (n=422):
  - 5 - Fully covered: 26%
  - 4: 35%
  - 3: 23%
  - 2: 8%
  - 1 - Not at all sufficiently covered: 8%

- YouTube channel of RADA TV Channel (n=572):
  - 5 - Fully covered: 25%
  - 4: 31%
  - 3: 29%
  - 2: 8%
  - 1 - Not at all sufficiently covered: 7%

- Instagram of VR (n=361):
  - 5 - Fully covered: 24%
  - 4: 27%
  - 3: 29%
  - 2: 8%
  - 1 - Not at all sufficiently covered: 11%

- Facebook page of VR (n=480):
  - 5 - Fully covered: 23%
  - 4: 28%
  - 3: 32%
  - 2: 8%
  - 1 - Not at all sufficiently covered: 9%

- Twitter of VR (n=235):
  - 5 - Fully covered: 17%
  - 4: 27%
  - 3: 29%
  - 2: 12%
  - 1 - Not at all sufficiently covered: 15%
Q8. In your opinion, is information about the activities of the Verkhovna Rada understandable?
Q9-Q11 Do you know about the Verkhovna Rada’s digital service named…

- Yes, I know about this service and have used it
- Yes, I know about this service but haven’t used it
- No, I don’t know about this service but I plan to use it
- No, I don’t know about this service and I don’t plan to use it
- Difficult to answer/No answer

### Electronic Petitions
- Yes, I know about this service and have used it: 24%
- Yes, I know about this service but haven’t used it: 30%
- No, I don’t know about this service but I plan to use it: 10%
- No, I don’t know about this service and I don’t plan to use it: 34%
- Difficult to answer/No answer: 3%

### Public Discussion of Bills
- Yes, I know about this service and have used it: 3%
- Yes, I know about this service but haven’t used it: 30%
- No, I don’t know about this service but I plan to use it: 22%
- No, I don’t know about this service and I don’t plan to use it: 42%
- Difficult to answer/No answer: 3%

### The web portal Citizen’s Electronic Cabinet
- Yes, I know about this service and have used it: 3%
- Yes, I know about this service but haven’t used it: 17%
- No, I don’t know about this service but I plan to use it: 24%
- No, I don’t know about this service and I don’t plan to use it: 52%
- Difficult to answer/No answer: 4%
Part II. Activities of Members of Parliament in the District and Experiences of Interaction
Q12. Do you know the name of the People’s Deputy elected in your constituency?

- Yes: 39%
- No: 58%
- Difficult to answer/No answer: 3%
Q12. Do you know the name of the People’s Deputy elected in your constituency?

<table>
<thead>
<tr>
<th>Region</th>
<th>Yes</th>
<th>No</th>
<th>Difficult to answer/No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>West</td>
<td>47%</td>
<td>48%</td>
<td>5%</td>
</tr>
<tr>
<td>North</td>
<td>42%</td>
<td>57%</td>
<td>1%</td>
</tr>
<tr>
<td>Center</td>
<td>40%</td>
<td>58%</td>
<td>3%</td>
</tr>
<tr>
<td>East</td>
<td>35%</td>
<td>60%</td>
<td>5%</td>
</tr>
<tr>
<td>South</td>
<td>33%</td>
<td>65%</td>
<td>2%</td>
</tr>
<tr>
<td>Kyiv</td>
<td>28%</td>
<td>68%</td>
<td>4%</td>
</tr>
<tr>
<td>18-35</td>
<td>34%</td>
<td>64%</td>
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<tr>
<td>36-50</td>
<td>41%</td>
<td>55%</td>
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<td>51+</td>
<td>41%</td>
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<td>Male</td>
<td>38%</td>
<td>59%</td>
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</tr>
<tr>
<td>Female</td>
<td>40%</td>
<td>56%</td>
<td>3%</td>
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</tbody>
</table>
Q12.1 Do you know the name of the People’s Deputy elected from the constituency you are living in after displacement?

Among internally displaced respondents, n = 207

- Yes: 9%
- No: 89%
- Difficult to answer/No answer: 2%
Q13. Do you know where the reception office of the deputy elected from your constituency is located?

- Yes: 33%
- No: 64%
- I don’t know what a reception office is: 1%
- Difficult to answer/No answer: 1%
Q13.1 Do you know where the reception office of the deputy elected from the constituency you are living in after displacement is located?

Among internally displaced respondents, n = 207

- Yes: 9%
- No: 89%
- I don’t know what a reception office is: <1%
- Difficult to answer/No answer: 1%
Q14. Do you know the names of the assistants of the Members of Parliament elected from your constituency?

- Yes: 12%
- No: 88%
- Difficult to answer/No answer: 1%
Q14.1 Do you know the names of the assistants of the Members of Parliament elected from constituency you are living in after displacement?

Among internally displaced respondents, n = 207

- Yes: 3%
- No: 97%
- Difficult to answer/No answer: 1%
Q15. Do you know the name of the faction (group) which your district’s Member of Parliament works within?

Yes: 37%
No: 60%
I don’t know what a faction is: 2%
Difficult to answer/No answer: 1%
Q15.1 Do you know the name of the faction (group) which Member of Parliament elected from constituency you are living in after displacement works within?

Among internally displaced respondents, n = 207

Yes  | 6%
No   | 91%
I don't know what a faction is | 2%
Difficult to answer/No answer | 1%
Q16. Which of these sources do you use most often to learn about the activities of Members of Parliament?

Up to 3 responses permitted

- Social Media such as Facebook, Instagram, Telegram or Viber, etc. (50%)
- Central TV channels such as 1+1, ICTV, 24 Channel, etc. (45%)
- News Media Websites (15%)
- Local TV Channels (10%)
- Radio (8%)
- Print Media (6%)
- I don’t use any of these sources to learn about the activities of Members of Parliament (16%)
- Difficult to answer/No answer (1%)

Q17. In your opinion, does a Member of Parliament elected in your district inform constituents about his/her work sufficiently and understandably?

- There is sufficient information, and it is understandable: 20%
- There is sufficient information, but it is not fully understandable: 8%
- There is not sufficient information, but what is there is understandable: 16%
- There is not sufficient information and what is there is not fully understandable: 36%
- Difficult to answer/No answer: 20%
Q17.1 In your opinion, does a Member of Parliament elected in the district you are living in after displacement inform constituents about his/her work sufficiently and understandably?

Among internally displaced respondents, n = 207

- There is sufficient information, and it is understandable: 17%
- There is sufficient information, but it is not fully understandable: 3%
- There is not sufficient information, but what is there is understandable: 5%
- There is not sufficient information and what is there is not fully understandable: 24%
- Difficult to answer/No answer: 51%
Q18. Which priorities are the most important to you for a Member of Parliament to focus on?

Up to 3 responses permitted

- Securing interests of his or her district: 48%
- Meeting with voters: 35%
- Controlling governmental agencies and other public authorities: 31%
- Drafting legislation: 29%
- Reporting on parliamentary activities and developments: 24%
- Participating personally in combat operations: 20%
- Cooperating with nongovernmental organizations: 10%
- Other: Personal assistance to the Armed Forces and people affected by the war, volunteering: 1%
- Other: Contribute to victory, direct resources to the army, pass appropriate laws: 1%
- Other: Social policy, provision of assistance to the citizens: 1%
- All of the above: <1%
- Other: Social policy, provision of assistance to the citizens: 1%
- Difficult to answer/No answer: 6%
Q19. What is important for you when electing a deputy to Parliament?

Up to 3 spontaneous responses permitted

- Other: Honesty, keeping promises - 27%
- Candidate's personal characteristics - 21%
- Willingness to work in the interests of the people, hear and understand voters' needs - 20%
- Candidate's previous political experience - 11%
- Candidate's platform - 7%
- Other: Education, competence - 6%
- Other: Good reputation, not involved in corruption - 6%
- Party membership - 5%
- Other: Interest in the district, work for the benefit of the community - 5%
- Candidate's expressed patriotism - 4%
- Other: Trust in the candidate - 2%
- Candidate's source(s) of personal income - 1%
- Other: Well-known among voters of the district - 1%
- Opinion of friends and family - 1%
- Candidate's hired staff - <1%
- Other - 4%
- Difficult to answer/No answer - 15%
Q20. Do you know about the legislative initiatives of your Member of Parliament?

Yes: 5%
No: 72%
Partially: 21%
Difficult to answer/No answer: 3%
Q20.1 Do you know about the legislative initiatives of the Member of Parliament, elected from constituency you are living in after displacement?

Among internally displaced respondents, n = 207

- Yes: 2%
- No: 89%
- Partially: 7%
- Difficult to answer/No answer: 2%
Q21. Have you ever contacted a Member of Parliament of Ukraine?

- Yes: 12%
- No: 87%
- Difficult to answer/No answer: 1%
Q21.1 Have you contacted a MP to resolve an issue?

Among respondents who have contacted a MP, n = 200

- Yes: 82%
- No: 18%
Q21.1.1 Has your question or problem been resolved?

Among respondents who have contacted a MP to resolve an issue, n = 163

- Yes: 44%
- No: 36%
- Resolved partially: 19%
Q21.2 Have you contacted a Member of Parliament of Ukraine with a proposal to resolve an issue or problem, for example at the legislative level?

Among respondents who have contacted a MP, n = 200

- Yes: 29%
- No: 70%
- Difficult to answer/No answer: 1%
Q21.2.1 Was there a response to your proposal?

Among respondents who have contacted a MP with a proposal to resolve an issue, n = 57

- Yes, I received a response; further communication continued: 44%
- Yes, I received a response; but there was no further communication: 35%
- No, I did not receive a response: 21%
Q21.3 Since the implementation of martial law, have you turned to your district’s Members of Parliament for help or solution with issues?

Among respondents who have contacted a MP, n = 200

- Yes: 14%
- No: 86%
- Difficult to answer/No answer: 1%
Q21.3.1 Has your question or problem been resolved?

Among respondents who have contacted a MP since the implementation of martial law, n = 27*

- Yes: 42%
- No: 37%
- Resolved partially: 21%

*The results should be treated with caution due to the small sample size
Q22. Since the beginning of the Russian full-scale invasion of Ukraine, has your need for engagement with your Member of Parliament increased, stayed the same or decreased?
Q22.1 Since the beginning of the Russian full-scale invasion of Ukraine, has your need for engagement with a Member of Parliament elected from the constituency you are living in after displacement increased, stayed the same or decreased?

Among internally displaced respondents, n = 207
Q23. For each potential way of communication with the Member of Parliament of Ukraine from your district, please tell how convenient it would be for you on a scale from 1 to 5, where 1 is not at all convenient and 5 is very convenient.

- Personal meeting with the Member of Parliament in the reception room: 45% Very convenient, 14% 4, 12% 3, 5% 2, 14% Not at all convenient, 9% Difficult to answer/No answer.
- Social Media messaging such as Telegram, Viber, WhatsApp or other messengers: 40% Very convenient, 19% 4, 10% 3, 4% 2, 15% Not at all convenient, 11% Difficult to answer/No answer.
- Meetings with voters: 38% Very convenient, 16% 4, 16% 3, 6% 2, 13% Not at all convenient, 10% Difficult to answer/No answer.
- Social media such as Facebook: 34% Very convenient, 17% 4, 14% 3, 5% 2, 18% Not at all convenient, 12% Difficult to answer/No answer.
- Phone: 34% Very convenient, 17% 4, 16% 3, 6% 2, 19% Not at all convenient, 8% Difficult to answer/No answer.
- Personal website of the Member of Parliament: 32% Very convenient, 16% 4, 13% 3, 5% 2, 19% Not at all convenient, 14% Difficult to answer/No answer.
- Meetings with the assistant of the Member of Parliament in reception: 27% Very convenient, 18% 4, 17% 3, 8% 2, 19% Not at all convenient, 11% Difficult to answer/No answer.
- E-mail: 27% Very convenient, 16% 4, 15% 3, 6% 2, 24% Not at all convenient, 12% Difficult to answer/No answer.
- Traditional letter: 11% Very convenient, 7% 4, 11% 3, 11% 2, 50% Not at all convenient, 9% Difficult to answer/No answer.
Q24. Which of the below statements comes closer to your opinion?

Interaction of a Member of Parliament with voters and the community is an obligatory, necessary and priority element of a MP's work - 88%

Interaction of a Member of Parliament with voters and the community is optional, auxiliary and not a priority element of a MP's work - 7%

Difficult to answer/No answer - 5%
Q25. Do you think there is regular cooperation between your district’s constituency and its Member of Parliament?

- Yes: 42%
- No: 46%
- Difficult to answer/No answer: 12%
Q25.1 Do you think there is regular cooperation between the constituency of the district you are living in after displacement and its Member of Parliament?

Among internally displaced respondents, n = 207

- Yes: 30%
- No: 30%
- Difficult to answer/No answer: 40%
Q26. In your opinion, who is responsible for an effective and well-established relationship between the community and VR deputies?

Multiple responses accepted

- The staff of the Member of Parliament: 55%
- The Member of Parliament: 39%
- Local authorities: 30%
- Public activists: 25%
- Citizens: 19%
- Other: All of the above, together: 1%
- Other: Central authorities (Chairman of the VR, President, etc): 1%
- Other: None: <1%
- Other: <1%
- Difficult to answer/No answer: 6%
Part III. Activities of People’s Deputies and Local Branches of Political Parties
Q27. Do you know which parties have offices of political parties in your district?

- Yes: 35%
- No: 61%
- Difficult to answer/No answer: 4%
Q28. Have you ever approached or contacted a political party, for example through the reception office or local branch with a question or problem?

- Yes: 10%
- No: 89%
- Difficult to answer/No answer: 1%
Q28.1 Has your question or problem been resolved?

Among respondents who have contacted a political party, n = 159

- Yes: 36%
- No: 35%
- Difficult to answer/No answer: 29%
Q29. How important is a Member of Parliament’s party affiliation to you?

- Very Important: 20%
- Somewhat important: 34%
- Low importance: 22%
- Not important at all: 19%
- Difficult to answer: 5%
Q30. To resolve an issue, would you rather turn to a Member of Parliament elected from your district or to a local office of a party?

- Indifferently: 22%
- Rather to a local office of a party: 20%
- Both to an MP and to a local office of a party: 18%
- Rather to a Member of Parliament: 15%
- Only to a Member of Parliament: 7%
- Only to a local office of a party: 7%
- Difficult to answer/No answer: 11%
Demographics
### Demographics

#### Gender
- **Women**: 55%
- **Men**: 45%

#### Age
- **18-35**: 28%
- **36-50**: 28%
- **51+**: 44%

#### Education
- **Primary/Non-complete secondary**: 3%
- **General secondary**: 14%
- **Vocational secondary**: 33%
- **Non-complete/Complete higher**: 49%
- **Difficult to answer/No answer**: 1%

#### Religion
- **Orthodox UPC, meaning Kyiv Patriarchate, Local Orthodox Church in Ukraine**: 52%
- **Orthodox UPC MP, meaning Ukrainian Orthodox Church, Moscow Patriarchate**: 3%
- **Another Religion**: 19%
- **Atheist**: 8%
- **I believe in God, but do not belong to any religion**: 9%
- **Difficult to answer/No answer**: 9%
Do you currently have a job or a means of earning an income?

- Yes, I have a job: 45%
- No, I lost my job: 11%
- No, but I did not have a job before the war: 5%
- I am a student/homemaker/pensioner: 31%
- Other: 7%
- Difficult to answer/No answer: 1%
Which language do you usually speak at home?

- Ukrainian: 55%
- Both Ukrainian and Russian: 30%
- Russian: 13%
- Other: 2%
- Difficult to answer/No answer: <1%
Have you been speaking this language for a long time, or have you specifically switched to this language recently?

Among respondents who speak only Ukrainian or Russian, n = 1,096

- I have been speaking this language for a long time: 95%
- I have recently deliberately switched to speaking this language: 5%
- Difficult to answer/No answer: <1%